Industrial Fiberglass provides trained and experienced field service technicians for the repair, installation, modifications, and remedial action of corrosion resistant FRP composite equipment. Our crews literally travel worldwide to provide customers their “best buy” in field service work for FRP composite pipe, vessels, duct, scrubbers, and tanks. We also provide composite lining and coatings of steel and alloy fabrications.

The purpose of this bulletin is to identify what sets our field service group apart from those of other FRP fabricators. Many FRP fabricators use their factory personnel for such field service work, on the occasional “as needed” basis. These people have been trained in the manufacturing of FRP composites in a plant environment.

However the rigors of onsite field service work are significantly different than that of a controlled plant environment. Our field technicians have encountered wind chill factors of -20 degrees when working high up on the side of a scrubber facing Lake Erie. They have encountered temperatures of up to 110 degrees, when working inside a scrubber at a paper mill, on a hot scorching summer day. While FRP workers used to working in a plant are highly skilled; we have learned that their performance efficiencies in such daunting field service working condition extremes can be detrimentally impacted.

Industrial Fiberglass has taken a different approach in staffing our field service group. We hire senior “journeymen” that have already served their apprenticeships; as plumbers and pipefitters, millwrights, HVAC field service technicians, electricians, and sheetmetal journeyman. These skilled journeymen are already experienced in working, day in and day out, on very demanding construction projects. Our field service technicians already know how to get things done at a jobsite in the dead of winter, or in the blistering heat of summer. And, they are already experienced and trained in working in hazardous environments and confined space entry.

Once these people join our field service staff, they are fully immersed into the techniques and proper manufacturing procedures for FRP composites. We bring their training up to date for HAZWOPER and confined space. They also get passports so that they can work internationally. Once they have gained the experience in FRP composites that is typical of our senior production workers, they are ready to “hit the road” to handle a wide range of field service projects in FRP composites.
Much of the remedial and repair work that we do on existing FRP composite equipment is done on an Engineering & Field Service Contract basis (EFSC). Because of our staffing with field service “journeymen” - that jobsite productivity really begins to pay off for the customer. The productivity of our field service crews is often nearly double that of service technicians that are sent to a jobsite out of a factory production environment.

We have been on major projects where our field service crews were working split shifts around the clock beside other trades. The productivity of our crews greatly exceeds that of other fabricators or trades on the jobsite. When those other field service technicians, that were used to working in a plant production situation, come limping off the field jobsite, ready to collapse until their next shift - our experienced field service people headed out to swim or play a round of golf. (And, no, this was not because they paced themselves on the job. Our field service technicians still literally out worked all of the other crews on the jobsite.)

When you consider the experience, productivity, and skill levels of our journeymen level field service technicians, you will find our hourly rates are very reasonable. Our rates are even lower than what you would pay a service person to come out and fix your home water softener!

The next time you have a need for field service work and repair of corrosion resistant chemical process equipment; or installation or training, be sure to call the “experts” first and last. We can provide you many references from satisfied field service customers.

May we provide your company your “best buy” in skilled and experienced FRP composite field service technicians and journeymen?