



When "Delivery Yesterday" Is Still Not Soon Enough

Our distributors and partners recognize that there are times when it is crucial to your customers to have rush shipments of FRP composite equipment for on-time completion of important projects. Such situations require imperative on-time, "short fuse" delivery of materials and services to ensure success of the job or project.

When you are able to "come through" for your customers in those impossible situations:

- You keep the loyalty of an existing customer
- You may earn the loyalty of a new customer
- Those customers tell others of your heroics, and you acquire other new customers
- You may save them considerable money avoiding downtime, penalties, etc.
- You don't lose a customer
- Your customer doesn't tell others you let them down
- You go home that night with a real sense of personal satisfaction

As always, there is inherent cost to all the partners in a joint effort to provide expedited service. It has been our practice to work with our partners to meet any such expedited service and delivery requirements.

In order to provide expedited service and delivery, we offer our "Emergency Service Production" (ESP) program. We, in effect, plan the necessary overtime and effort to accomplish your specific delivery schedule. We work overtime, weekends, and holidays to meet your expectations.

So, the next time you have a project that "absolutely, positively, has to be there", ask us about our ESP program. We can quote your specific schedule, by determining the amount of overtime that must be worked. And then, we make it happen.